



How does our service work?

- 1** Simply call us on **0208 8998 4228** or book via our website www.opticalleyecare.co.uk to arrange a visit with one of our opticians.
- 2** The mobile optician will arrive at a mutually convenient date and time to conduct an eye test in the comfort of your own home.
- 3** Once the sight test and eye health check has been carried out, glasses (if required) can be chosen from our wide range of competitively priced frames and lenses (don't forget you may be eligible for help with these costs).
- 4** Within two weeks we will personally hand deliver and fit your new glasses and provide you with a personalised eyecare report.
- 5** We also offer FREE ongoing aftercare.

What our customers say

"I'm so grateful to the optician; I can actually enjoy reading my paper again. I feel so much better."

Mrs Doncaster, Elstree.

"We've been using Optical's service for over 4 years now and we're chuffed with the consistently, excellent level of service they provide."

Ms Stone (next of kin), St Albans.



Where do we offer our services?

We offer our services to residents across Hertfordshire, Bedfordshire, Buckinghamshire, Cambridgeshire, Essex, Milton Keynes and North West London.



Delivering exceptional eyecare at home

Call us on **020 8998 4228** | opticalleyecare.co.uk

info@opticalleyecare.co.uk [teamoptical](#) [teamoptical](#)

We work in partnership with



General Optical Council



Association of British
Dispensing Opticians



THE COLLEGE
OF OPTOMETRISTS



Association of
Optometrists



Delivering exceptional eyecare at home

We provide a completely mobile home-visiting optician's service





Why is an eye test important?

Whether you enjoy watching television, reading a book or playing with your grandchildren, your vision can have a major impact on your well-being, quality of life and independence.

By undergoing regular eye examinations, we're able to detect any changes in vision and diagnose any eye-related conditions. Also, the good news is that the main causes of sight loss can be treated very successfully - if detected early.

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info@opticalleyecare.co.uk | opticalleyecare.co.uk

Who are we?

We are professional, purpose-driven and holistically focused. We are a dedicated team of highly qualified and experienced opticians, clinicians and support staff. Together we are proud to deliver a **FREE** comprehensive NHS home-visiting optician's service for those unable to make it to the high street due to age or poor health.

What do we do?

We come to you, in the comfort of your home to conduct a thorough eye examination and eye health check.

After the eye test, if you require glasses, we have a large selection of competitively priced frames and lenses you can choose from. We'll then return within two weeks to personally fit your glasses.

We like to collaborate with everyone involved and will inform your next of kin (if required) so they understand first-hand the results of the eye test and any recommendations. This saves you from having to relay the information.

We also offer FREE aftercare so if there are any issues with the glasses, we'll resolve them. In addition, we provide care-line support so if you need help, we're only a call away!

Our opticians are trained and experienced at caring for patients with a varying range of health conditions and additional needs.



Do I qualify for a free home-visit eye test?

You may qualify for a **FREE** NHS eye test at home if you are unable to visit an optician unaccompanied due to physical or mental disability and you are:

- Aged 60 and over
- Registered blind or partially sighted
- Diagnosed as having diabetes or glaucoma
- Considered to be at risk of glaucoma, as advised by an/our optician
- Aged 40 or over with an immediate family member who has been diagnosed with glaucoma
- Receiving benefit (income support, income-based jobseeker's allowance or pension credit guarantee credit)
- Entitled to, or named on, a valid NHS tax credit exemption certificate
- On a low income and named on a valid HC2 (full help) or HC3 (partial help) certificate
- Eligible for an NHS complex lens voucher, as advised by an/our optician

Will I receive help towards the cost of glasses?

You may be entitled to NHS help if you are:

- Eligible for an NHS complex lens voucher – our optician can advise on eligibility
- Receiving income support
- Receiving income-based jobseeker's allowance (not contribution-based)
- Receiving pension credit guarantee credit
- Receiving income-based employment and support allowance (not contribution-based)
- Entitled to, or named on, a valid NHS tax credit exemption certificate
- Named on a valid NHS certificate for HC2 (full help) or H3 (partial help) certificate